

Société d'Aménagement de la station de la Plagne

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La Plagne, 04 August 2009

OUR QUALITY SAFETY ENVIRONMENT POLICY

As the main actor in the resort of La Plagne and its economic development, the Société d'Aménagement de la station de la Plagne (S.A.P.), ski area specialist, has a duty to contribute to the preservation of this remarkable site.

Satisfying our customers, peoples' health and safety and the protection of the environment are at the heart of our work and our values and we pay particular attention to them.

Changes in the regulatory context and increasing requirements in terms of the environment and health and safety govern our integrated management system and lead us to a constant rethinking of our corporate objectives.

In this context, S.A.P. affirms its desire for continuous improvement by pursuing a Quality, Health & Safety and Environment (*) policy based on the five following factors that are the keys to success:

1. To seek the full satisfaction of our customers by constantly adapting our offer of services to their current and future needs.
2. To improve prevention in terms of the health and safety of our staff and to improve their working conditions.
3. To satisfy our local community in order to make our partnership a lasting one.
4. To satisfy our shareholders, in particular through our economic performance.
5. To do all we can to prevent pollution and protect the environment.

Our QSE system must evolve from a standpoint of continuous improvement, developing to cover all the processes that each year define the objectives linked to these five key factors. It must also enable us to provide services that comply with legal and other requirements concerning health and safety and the environment.

In order for our integrated policy to be successful, I undertake, along with the whole Management Board, to provide the company with adequate resources so that it can rely on teams that are motivated, effective and respectful of people and who on a daily basis express our fundamental values:

- To be audacious in adapting and innovating.
- To respect people and the environment.
- To be effective in our areas.

I count on each one of you to understand, collaborate with, adhere to and actively participate in our policy. It is by following this path that together we will be able to create a dynamic of progress and work more effectively and safely.

Bernard CHANCEL

President and Managing Director

() Reference standards: ISO 9001/2000 (quality) - OHSAS 18001/2007 (Health and Safety) - ISO 14001/2004 (environment)*